

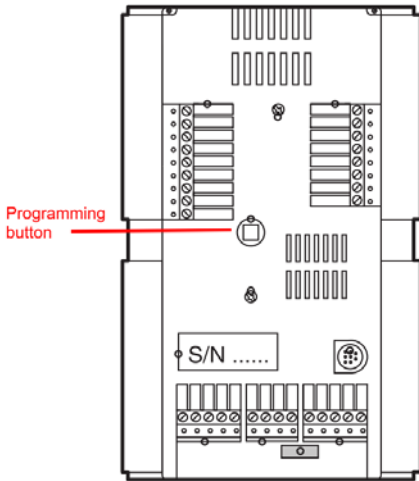
## **Guide to replacing the Digivoice 1038/16 Call Module**

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## Retrieving programming information from the existing 1038/16




Before replacing the 1038/16, if possible retrieve the programming information from the existing unit as follows -

Press the Programming button on the rear of the 1038/16 call module




You will see 

<LANGUAGE><CONF> <ID><TEST><ESC>
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Use the  and  buttons to select <CONF> then press 


You will see this screen - 

MOD. TYPE: <MAIN> <SECOND>
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Make a note of the current selection and then press 

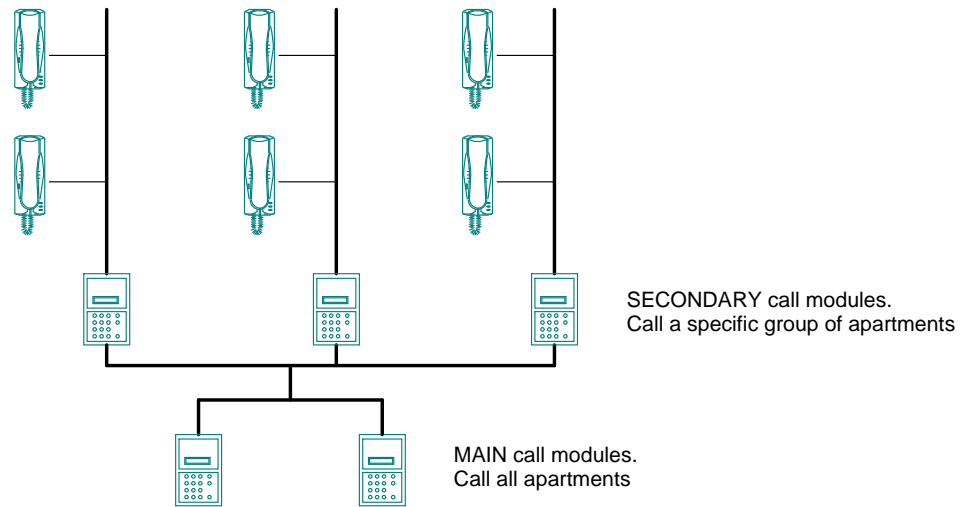
MODULE CODE:JJJ JJJ
BUSY T.:10s <10><20><30><40>
LOCK REL. TYPE: <FREE> <SEC>
LOCK REL. T. 0s <-> <+> <OK>
CALL T.: 3s <1><2><3><4><5>
VOICE LINES:1 <1> <2>
BUZZER LEV:MED <MIN><MED><MAX>
KEY 1:0000 0000
KEY 2:0000 0000
PASSWORD: 9998 9998

At each of the subsequent screens make a note of the current selection and press  to move to the next screen

After noting the existing PASSWORD press and hold  for four seconds until you exit the programming mode

Important note – If the 1038/16 which is to be replaced is part of a complex installation with main and secondary call modules AND it is not possible to retrieve the existing programming information then you must contact Urmet Technical Support.

An example of a complex installation with main and secondary call modules is as follows –



## Door open codes

If the keypad of the 1038/16 is also being used to open the door, read this section. If not then then read on from page 4

The 1038/16 call module uses two different passwords;

9998 is the default *Engineer's* password and this allows access to the configuration of the system.

9999 is the default *Caretaker's* password and this only allows access to the door open codes and the names programming.

The *Caretaker's* password is automatically the *Engineer's* password + 1. So if the *Engineer's* password had been changed to 1066 for example, the *Caretaker's* password would automatically be changed to 1067.

To enter either password you must first press 00. You will then see –




PASSWORD:

Enter the *Caretaker's* password then press



You will see –


```
<Names>  
<Lock Rel.>  
<Program>  
<Cancel><Exit>
```

Use the  and  buttons to select <Lock Rel.> then press 

You will see –

```
LrI001:00000000  
LrI002:00000000  
LrI003:00000000  
<P><N><OK><ESC>
```

The existing code used to open the door will appear here instead of 00000000. Make a note of this code

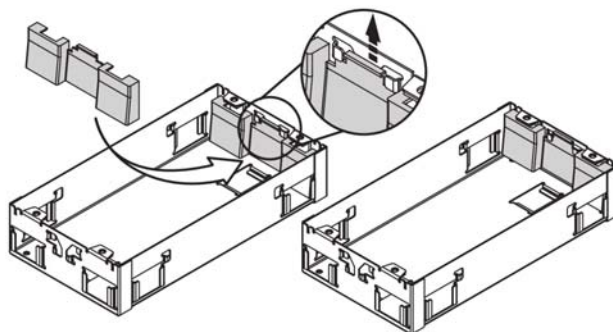
Press and hold  for four seconds to exit the programming mode.

## Swapping the existing 1038/16

Before changing the 1038/16 check that the **K-Steel** entry panel has been correctly installed in the first instance.

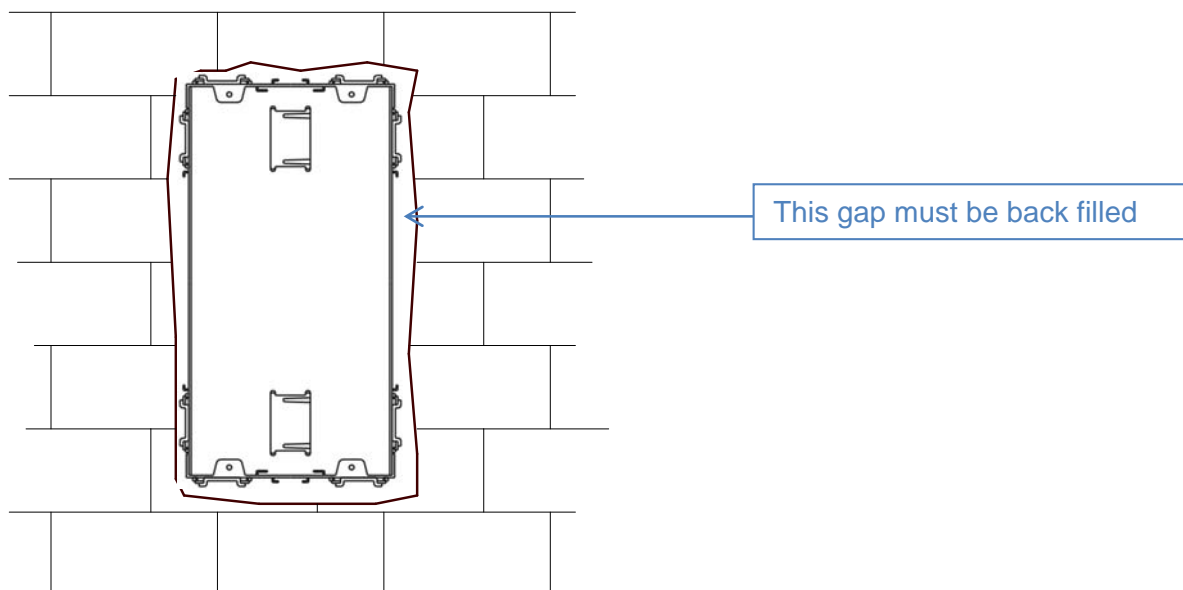
Specifically –

Make sure that the internal module guard is fitted in the top of the back box -



This guard prevents condensation from dripping into the 1038/16 and warranty is void if it is not fitted.

If there is a gap between the wall and the back box it must be back-filled for example with cement. If this gap is not filled then there will be no surface for the frame holder gasket to seal against –




Mechanical installation details for **K-Steel** entry panels are available on request from [technical@urmet.co.uk](mailto:technical@urmet.co.uk)

Damage caused by water ingress due to incorrect installation of the entry panel is not covered by the manufacturer's warranty.




*Do not* simply un-plug the 1038/16 and plug in the new part, re-using the existing connectors. The cable must be re-terminated into the new connector blocks. This will prevent any corrosion which has built up in the existing connectors from affecting the performance of the new product.

## Programming the new 1038/16

When the 1038/16 is first powered the display will be in Italian.




Press 00 9998 . You will then see – 




<LINGUA><CONFIG> <ID><TEST><ESC>
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Use the  and  buttons to select <LINGUA> then press 

You will then see – 




<ITA> <FRA> <ENG> <DEU> <ESP> <עבר>
--


Use the  and  buttons to select <ENG> then press 

Use the  and  buttons to select <CONF> then press 

It was not possible to retrieve the configuration from the previous 1038/16

It was possible to retrieve the configuration from the previous 1038/16


Re-enter the same information into the new product using the   and  buttons.

When you have finished, press and hold the  button to exit programming

You will see – 

<b>MOD. TYPE:</b> <MAIN> <SECOND>
--------------------------------------

A MAIN panel is one which calls ALL apartments in a system. A SECOND panel is one which calls only a specific group of apartments in a system

Choose the TYPE and press 

You will see – 

<b>MODULE CODE:JJJ</b> JJJ
-------------------------------

Each panel in a system must have a unique code. In a system with only one panel it is not necessary to change the default code

You will see –

**BUSY T.:10s**  
**<10><20><30><40>**

To choose the default value press



You will see –

**LOCK REL. TYPE:**  
**<FREE> <SEC>**

<FREE> means that the user can open the door without being called. <SEC> means the user must be called before they can open the door. <SEC> is the normal choice. Make a selection and press



You will see –

**LOCK REL. T. 0s**  
**<-> <+> <OK>**

Use the  and  buttons to select <+> and use the  button to increase the time.

Use the  and  buttons to select <OK> and press 

Note that in some systems the lock output triggers an access control system, which in turn controls the lock time. In this case set the 1038/16 lock time to 1s

You will see –

**CALL T.: 3s**  
**<1><2><3><4><5>**

To choose the default value press



You will see –

**VOICE LINES:1**  
**<1> <2>**

To choose the default value press



You will see –

**BUZZER LEV: MED**  
**<MIN><MED><MAX>**

To choose the default value press



You will see –

**KEY 1:0000**  
**0000**

To choose the default value press



You will see –

**KEY 2:0000**  
**0000**

To choose the default value press



You will see –

**PASSWORD: 9998  
9998**

Change as required and press



To finish programming press and hold the



button until you see

**ENTER NUMBER  
THEN PRESS**



Note – there is no need to swap any IC's from the old 1038/16 *unless* there are many names in the directory.

All of the apartment numbering information is held in the 4-user decoders and not in the 1038/16

For detailed programming information see the documentation provided with the 1038/16

### 1038/16 voltages

Terminals	Voltage
0V to + V	24V DC
0V to D	24V DC
0F to +F	33V DC
FA to FB (FA1 to FB1)	Normally 0V. After a call is made 25V DC. After a handset is picked up approximately 13V DC

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